



Powerful tech solutions. More impact. Better use of fundraised money.

We help you run a high-tech non-profit that maximizes returns on donations.



The highest-rated MSP in NYC



Over 20 years – an experienced leader in the technology services industry trusted by hundreds of businesses in NYC and beyond



Near-Perfect CSAT score highlights our dedication to world-class customer service and expertise



Best-in-class tools and processes to maximize your technology ROI



## Why should non-profits consider working with a managed service provider (MSP), like Manhattan Tech Support?



- With us, **you know what your IT costs will be each month.** There are no surprise fees or overage charges. You get all the services you need for one low price (with no commitments or contracts). You can control costs and get modern, best-in-class services, that let you stretch donated funds further.
- **We help you save money on staffing.** Whether you don't have any IT staff or need help supplementing your existing team's workload we can provide you with the services of a full-on IT department for one low monthly fee.
- Non-profits live or die on donor confidentiality and have more stringent regulatory and compliance needs. We help you **ensure you're compliant in all areas** to help keep donor information safe and your funds secure.
- **Focus more on what you do best** by outsourcing your technical needs to experts. Don't let managing your IT take you away from fundraising and helping others.
- Cybercriminals are targeting non-profits with increasing intensity. Don't be a victim. **Get better IT security protection** from people who understand what your organization needs.

## Custom IT solutions for non-profit organizations that take technology seriously



- **24/7 coverage and monitoring** that allows you to proactively respond to any issues that come up. Our helpdesk staff are ready to pick up the phone, whenever you call.
- **Top of the line tech, without breaking the bank.** We work with you to make the most of your existing systems and can help replace outdated equipment for a reasonable price.
- The ability to **scale up and down when you need to. We get it, fundraising is often seasonal.** When your fundraising season rolls around, we ensure you have the capacity to manage the whole campaign.



All this for one flat monthly fee

## Managed IT is a no-brainer for your non-profit organization



68%

68% of non-profits aren't prepared to deal with a cyberattack.



70%

70% never test their systems for vulnerabilities.



25%

MSPs can help you reduce IT costs by 25%.



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